

How to Check & Reset a TPG Check Authorization

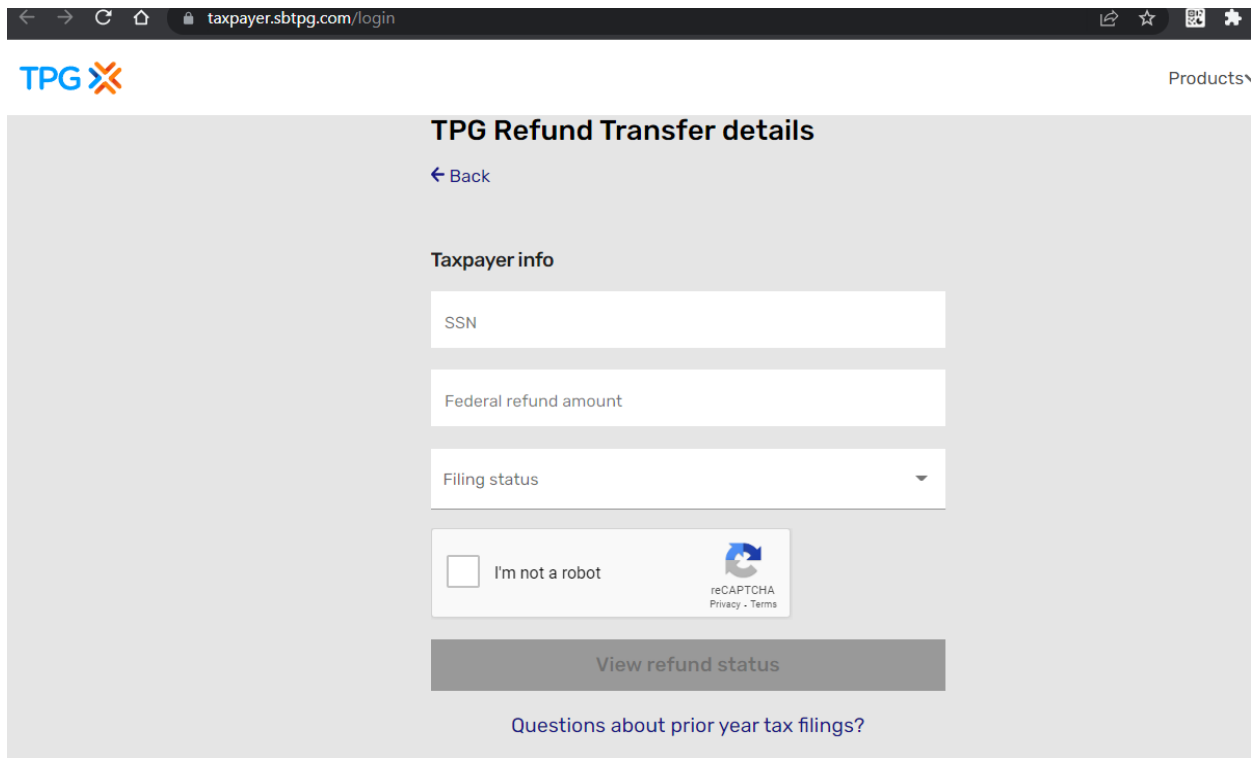
Wed, Jul 20, 2022 [Bank Products](#)

Check Authorization

<https://taxpayer.sbtpg.com/login>

The following will need to be obtained to get access details about the Tax Payers bank product.

1. Tax Payer SSN
2. Refund Amount
3. Filing Status



The screenshot shows a web browser window with the URL taxpayer.sbtpg.com/login. The page features the TPG logo and a "Products" dropdown menu. The main content area is titled "TPG Refund Transfer details" and includes a "Back" link. Under the heading "Taxpayer info", there are three input fields: "SSN", "Federal refund amount", and "Filing status" (a dropdown menu). Below these fields is a reCAPTCHA widget with the text "I'm not a robot" and a "View refund status" button. At the bottom of the form area, there is a link for "Questions about prior year tax filings?".

Reissue a TPG Check

If a check from TPG has been verified but not cashed, the check needs to have the authorization reset.

1. Have the ERO contact TPG
 - ERO Phone: 800-779-7228
 - Website: <https://www.sbtpg.com/tax-pro-home>
2. Have the following available for email
 - Copy of Front and Back of check with "VOID" written across the face of the check
 - Unexpired government-issued picture ID (Driver's License, State ID Card, Passport, U.S. Military I.D.)
 - Social Security Card
3. E-mail the completed form and documents to TPG : support@sbtpg.com
 - Let ERO know processing time may be 24-72 hours.

Online URL: <https://kb.erosupport.com/article-577.html>